

# DIRECT DEBIT

1. I would like to make a: monthly  quarterly  half yearly  annual  (please tick relevant box)  
gift of: £2  £5  £10  £25  other £  (other amount)  
payable on the: 1st  or 15th  of  (enter month to commence)

2. Title:  First name:  Surname:

Address:

Postcode:  Telephone no:

Email:

### 3. Instruction to your bank or building society to pay by direct debit

Banks and building societies may not accept direct debit instructions for some types of accounts.



Names of account holder(s):

Server user number  
653646

Versus Arthritis,  
Copeman House, St Mary's Gate,  
Chesterfield S41 7TD.

Bank or building society account number:

Reference number (office use only)

Branch sort code:  
 -  -

Instruction to your bank or building society  
Please pay Versus Arthritis Direct Debits from the account detailed in this instruction subject to the safeguards assured by The Direct Debit Guarantee. I understand that this instruction may remain with Versus Arthritis and, if so, details will be passed electronically to my bank or building society.

Name of your bank/building society:

Signature(s):

Branch of your bank/building society:

Date:  
DD / MM / YYYY



Please fill in this form and return in the pre-paid envelope, or post to: Versus Arthritis, Copeman House, St Mary's Court, St Mary's Gate, Chesterfield S41 7TD. You can also donate on **0300 790 0444** or visit [versusarthritis.org/donate](http://versusarthritis.org/donate) or email [supportercare@versusarthritis.org](mailto:supportercare@versusarthritis.org)

Registered Charity England and Wales no. 207711, Scotland no. SC041156



#### The Direct Debit Guarantee This Guarantee should be detached and retained by the Payer

- This Guarantee is offered by all banks and building societies to accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Versus Arthritis will notify you 14 working days in advance of your account being debited or as otherwise agreed. If you request Versus Arthritis to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Versus Arthritis, or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when Versus Arthritis asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

