

Versus Arthritis

Volunteer Role Profile

Online Community Moderator

Time Commitment: 4 hours per week including support and training

Staff Contact: Online Community Officer

How you will make a difference

At Versus Arthritis, we have a thriving online community, membership of which is people who live with or care for someone with an MSK/arthritis related condition. As an Online Community Moderator, you will oversee the appropriate use of the forum, and that there is a safe and comfortable environment for people to chat. You will also provide help, support and signposting to Versus Arthritis' health information, resources and other services.

What you will be doing

- Welcome new members to the online community
- Building relationships with your fellow moderators, admin and community members
- Providing relevant support/and or signposting to people accessing the forum
- Take part in regular moderator training events.

Where you will be doing it

- Online sessions using Microsoft Teams or Zoom.

Who we are looking for

- You don't need to be an expert, just passionate, reliable, inquisitive and willing to learn!
- Personal experience of arthritis or another long-term condition
- Ability to share opinions diplomatically
- Ability to understand everyone's experience of arthritis is different

- Caring, sensitive, and empathetic to people from all backgrounds
- Good communication skills
- Good IT skills with reliable internet access
- Reliable and committed
- Willing to complete training and work as part of a team
- 18 years or over.

What you will get in return

- Training and induction
- Access to ongoing training, resources and support
- Opportunities to connect and network with other volunteers
- Opportunity to develop and enhance your skills
- Reimbursement of reasonable expenses
- Opportunity to make a difference to people with arthritis.

Important Information

Versus Arthritis is committed to protecting children, young people, and vulnerable adults from harm. As part of our recruitment process, we follow safer recruitment practices and carry out the necessary checks to ensure candidates are suitable to volunteer with these groups. Completion of safeguarding training will also be required at the start of your volunteering.

For this role, our safer recruitment procedures include:

- An informal chat to discuss the role, get to know you and understand your motivations for volunteering
- Two references
- Photo identification.

Ready to join us?

We'd love to hear from you!

Let's **make a difference together.**

VOLUNTEERS
VERSUS
ARTHRITIS

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